

# LHH Virtual Leader Master Class Program



## ► LHH Virtual Leader Master Class Program



Wileys' Everything  
DiSC assessment  
and debrief



Leading Virtually  
Master Class



- Manage Time & Priorities
- Delegate Effectively
- Align Teams for Success
- Manage through Change



Building Resilience  
Master Class



Performance  
Coaching

## ► About This Program

The **LHH Virtual Leader Master Class** program is designed to support leaders of teams and provide them with the key skillsets to effectively manage remotely. To drive engagement through your leaders, in this new time of remote working, we look to run one workshop a week over a 4 week period and continue with coaching follow ups.

We kick off with a DiSC behavioural assessment to understand our motivators, stressors and how our communication styles are interpreted by those around us and debrief the profiles.

We then take a master class in Leading Virtually, this gives us the foundation stones of being an effective leader of remote teams.

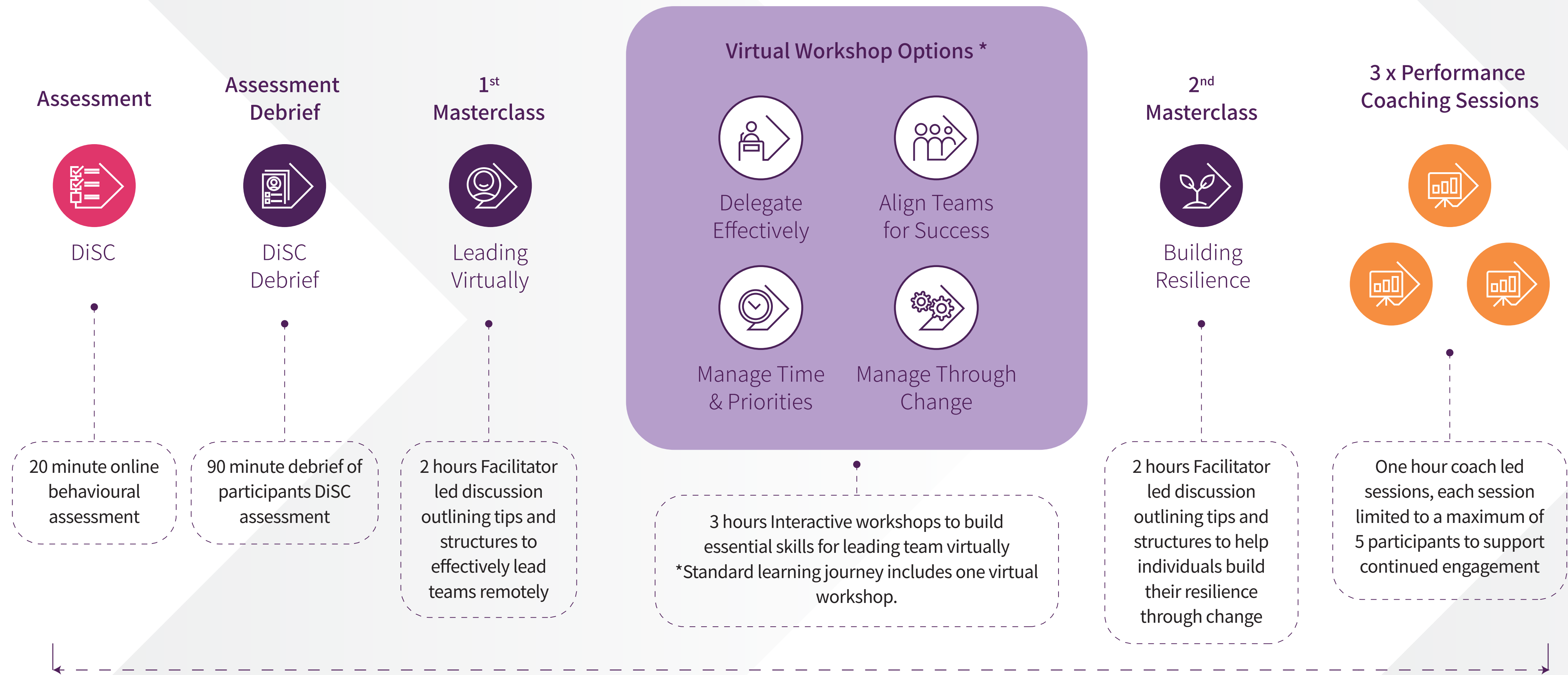
Following the master class you are able to choose from a selection of 4 online workshops that best meet the needs of your teams.

After the workshop element we explore Building Resilience, a critical trait in testing times, with another virtual master class.

Our Performance Coaching sessions give participants further support as they navigate the challenges of leading teams remotely.



► **LHH Virtual Leader Master Class Program - Online Learning Journey**  
Keeping your Teams and Leaders Accountable, Agile and Engaged

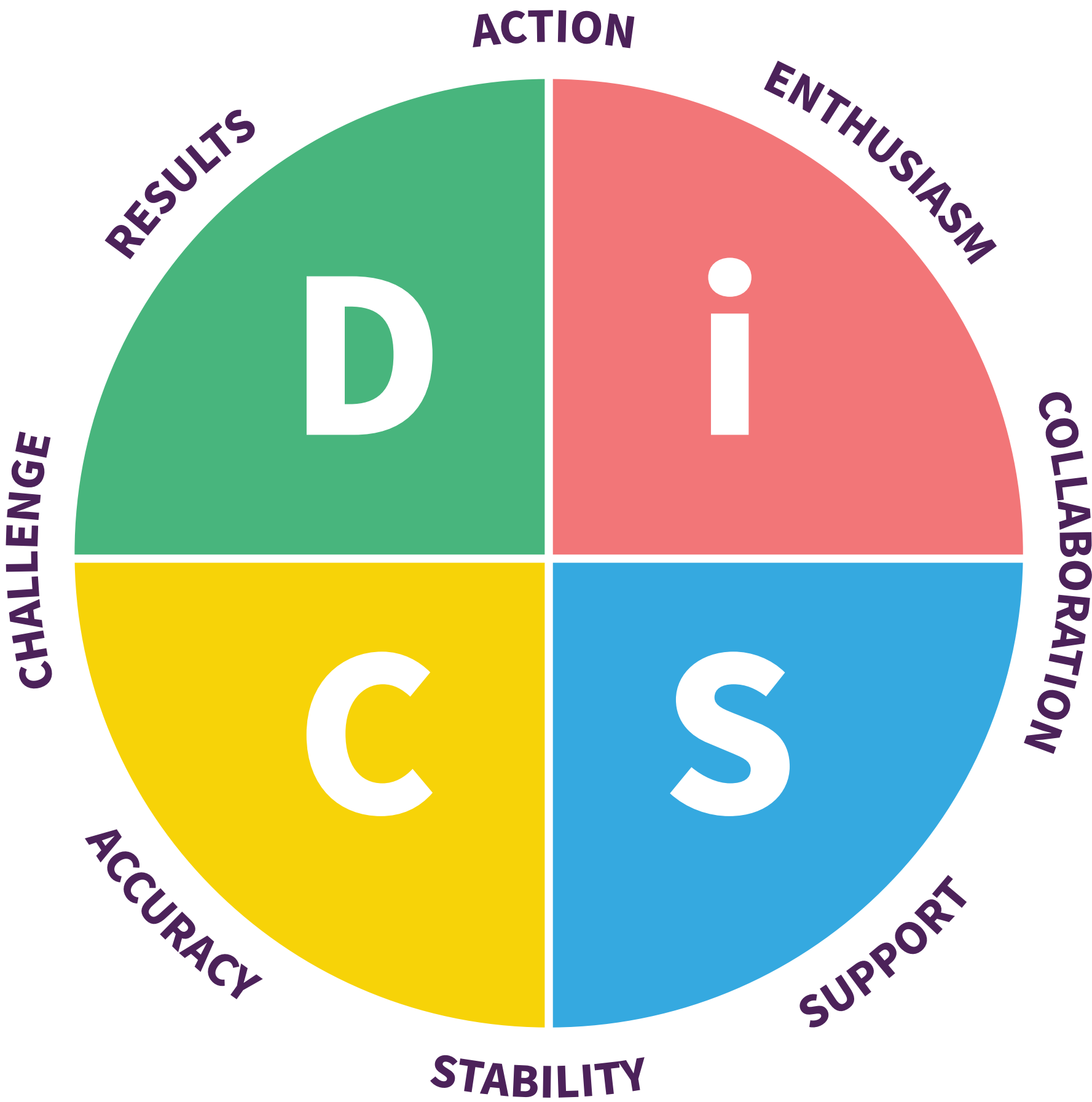




► Wileys’ Everything DiSC

Powered by 40+ years of research, each Everything DiSC personality assessment combines adaptive testing and sophisticated algorithms to deliver precise insights to each participant. These insights lay the groundwork for a personalized experience rich with “aha!” moments that inspire behaviour change.

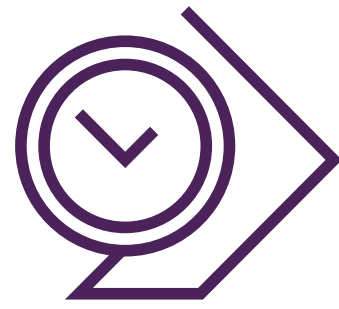
The personalized content in the profile deepens self-understanding through the DiSC model. People gain insight into their own preferences and tendencies, learn more about relating to others, and receive actionable strategies to help them improve their interactions and ultimately, their performance.



## ► Leading Virtually Master Class

This 2-hour Online Master Class walks leaders through what they need to do and know about managing teams remotely, after this webinar participants will be able to:

- Identify and minimize common virtual communication and collaboration challenges, and best practices to overcome them.
- Describe the benefits and potential challenges of various technologies, and determine how to select the right one.
- Lead engaging and effective online meetings using communication techniques and technology functionality.
- Manage individual and team productivity in a virtual environment.



## Manage Time and Priorities

This virtual workshop gives participants valuable instruction on how to thrive with an increased workload by being able to confidently manage time and priorities and keep team members accountable and engaged.

- Assess individual levels of productivity.
- Methods to prioritize tasks by importance and urgency.
- Learn workflow tips to make more effective use of participants time.
- Acquire better information management skills.
- Effective communication that saves time.

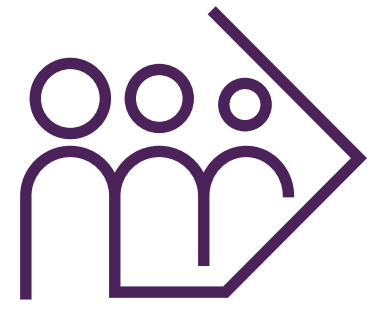


## Delegate Effectively

As a leader managing a team remotely the ability to effectively delegate the right task to the right person is more important than ever. In this online workshop we explore how delegation done correctly can inspire and drive you teams forward and how when done wrong it can disengage and demoralise.

- > Recognize the power of delegation.
- > Learn common delegation pitfalls.
- > Practice shared accountability to achieve performance objectives.
- > Identify delegation opportunities and how to manage the process.

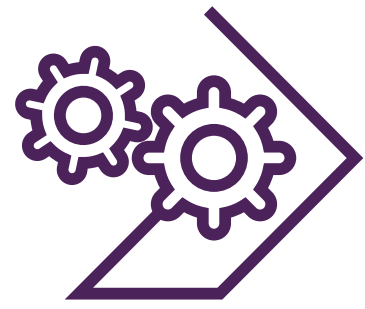




## Align Teams for Success

An exploration into team purpose and alignment that ensures teams are moving in the same direction whether you're operating in a office or a virtual environment. Ensure each team member understands what is expected and what they are accountable for within the team. Well aligned teams are engaged and have a strong sense of purpose.

- Learn how you can create a sense of purpose and direction for your team.
- Implement strategies to foster role clarity for the individuals on your team.
- Set SMART goals that support your team's purpose.



## Manage Through Change

We are going through a period of unprecedented change that is impacting not just on the way we have worked traditionally but also the way we lead on a personal and team level. This virtual workshop explores our role during times of change, how we can expect our teams and stakeholders to react to and respond to change and how we can better handle uncertainty as team leaders.

- > Learn how you can create a sense of purpose and direction for your team.
- > Implement strategies to foster role clarity for the individuals on your team.
- > Set SMART goals that support your team's purpose.

## ► Building Resilience Master Class

This 2-hour Master Class webinar explores Resilience, how we define it, how we can build and develop it and why it is so important to access this trait in turbulent and testing times. After this webinar participants will be able to:

- Define resilience and explain why resilience is critical in supporting organizational change.
- Examine factors that inhibit and enable personal resilience.
- Assess your personal resilience profile and recognize the presence of four indicators of resilience for you personally.
- Identify, assess, and discuss current resilience challenges and ways to build resilience.



## ► LHH Performance Coaching for Teams

Achieve and sustain optimal team performance.

LHH Performance Coaching is a unique approach to working with teams that ensures top performance. The goal of Performance Coaching is improved effectiveness at the team level.

Our approach to Performance Coaching is the combination of a unique model and coaching methodology to ensure team alignment for optimal performance.

Service benefits:

- Enhances the focus, alignment and commitment of teams to achieve optimal performance
- Stimulates team member engagement and commitment
- Promotes shared responsibility and accountability for team results
- Creates capacity to quickly orient and assimilate new members to maintain and accelerate momentum



# Why Us

Our experience includes helping companies of all sizes around the world across a wide range of industries and sectors.

With over

## 50+

YEARS EXPERIENCE  
in Talent Development and  
Career Transition

We've enhanced the careers of

## 5+

MILLION OF PEOPLE  
with Assessments, Coach-  
ing and Development

We partner with more than

## 7,800

CLIENTS  
firms each year across every  
industry & sector

Delivering services in  
more than

## 70

COUNTRIES  
in 45 languages

Operating in over

## 400

OFFICES  
truly scalable solutions!

Expertly led by

## 3,000+

Assessors, coaches & facilita-  
tors worldwide